

Managers and Supporters Training - an introduction

This training applies to all line managers such as GSLs, DESCs, DCs and all supporting managers such as ADC/ACCs, SAS Managers, LTMs. Many people who take on these roles have previously been in a leadership role and are familiar with the training scheme for those roles, ie you work through module 5-19 for your Wood-Badge. However, in 2017, TSA introduced new training for Managers and Supporters which is based around competencies, not modules. This is a short introduction to the scheme to supplement discussions you have had/will have with a Training Adviser.

Mix of Schemes

Getting Started training for the role and a few modules that are done by all roles, follow the old scheme, for example, you will require some of the modules 4-19, depending on your role.

Validation against Competencies

Unlike the leaders' scheme, validation is against the following competencies using a list of validation criteria. Due to the limitations of Compass, they show as 'modules' using the code in brackets.

Achieving Results (LMA)	Enabling Change (LME)
Managing Time & Personal Skills (LMM)	Providing Direction (LMP)
Safety (LMS)	Using Resources (LMU)
Working With People (LMW)	

Learning to give you the skills for the Competencies

The idea 'Learning Optional, Validation Essential' applies equally to the Managers and Supporters scheme. Any of the items listed below may not be required if you have prior learning and some of the items listed below are not required by some roles. The learning splits into two parts:

1. Independent Learning (14 units)
2. Skills Courses (3 courses)

The Independent Learning is online and can be done at your own pace, in any order. However, some of them are prerequisites to the Skills Courses. The Skills courses build on this learning and are attendance courses that focus on developing the skills and how you would apply them within your role. Most of the time is spent in exercises in groups whilst allowing you to work on what you personally need.

Further Info

- [Access](#) the online Independent Learning
- [More info](#) about the Skills Courses
- [Book](#) a Skills Course
- [Adults Personal File](#) which includes;
 - full list of roles this applies to, including which of modules 5-19 should be done (pp 18-19)
 - who needs which learning (pp 103-5)
 - which Independent Learning units are prerequisites to which Skills Course (p 16)
 - competency validation criteria (pp 61-77)
- Dorset Training [Learners Hub](#) – one stop hub for everything a learner might need, including how to contact your Local Training Manager (to request a Training Adviser)